

Date: Wednesday, 28th September 2022  
Our Ref: MB/SH FOI 5352

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**Re: Freedom of Information Request FOI 5352**

We are writing in response to your request submitted under the Freedom of Information Act, received in this office on 14th September 2022.

Your request was as follows:

1. Number of Employees

The total number of employees at The Walton Centre NHS Foundation Trust (WCFT) is 1,530.

2. Number of IT Staff

Total number of IT staff is 29

3. The name of your current IT Service Management Software and the company that supplies it

IT Service Management Software is supplied by Certero Asset Studio.

4. Whether this is a Cloud / SaaS or On-Premise Solution

On-Premise

5. The number of licences and whether these are Named or Concurrent

1600

6. The length of your current contract for this Software / Service

3 years

7. The contract expiry date, and whether you intend to change it

31/03/2024

8. The Contract Review Date: (approximate date of when the organisation is planning to review this contract.)

Approx 6 months prior to end date

9. The Annual cost of the contract

£5,248.08 ex VAT



10. The Total cost of the contract

£15,744.24

11. The person responsible for this Software / Service and their contact details (name + email + direct phone number if possible)

Chief Digital Information Officer

The Walton Centre NHS Foundation Trust does not disclose individual staff members contact details. You can write to staff using the address above or alternatively email [wcf.enquiries@nhs.net](mailto:wcf.enquiries@nhs.net) asking for your correspondence to be forwarded on.

12. The lead person to contact about any future projects to review or replace this Software / Service, and their contact details (name + email + direct phone number if possible)

Same as above

13. If this solution is currently on Premise, please could you also provide the following information:

- Do you have a cloud migration strategy?
- If so, is there specific budget allocated to this?
- Would you be looking to move to a cloud service at the end of the current contract ?

• Do you have a cloud migration strategy? - The WCFT do not have a cloud migration strategy.

• If so, is there specific budget allocated to this? - N/A

• Would you be looking to move to a cloud service at the end of the current contract ? The WCFT will consider moving to a cloud service at the end of the current contract.

Please see our response above in [blue](#).

#### Re-Use of Public Sector Information

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information can be found at [www.opsi.gov.uk](http://www.opsi.gov.uk) where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at [www.opsi.gov.uk/advice/psi-regulations/index.htm](http://www.opsi.gov.uk/advice/psi-regulations/index.htm)

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Freedom of Information Office at the address above.

**Please remember to quote the reference number, FOI 5352 in any future communications.**

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

*Mike Burns*

**Mr. Mike Burns, Executive Lead for Freedom of Information**